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The impact of covid-19 on patients and families with rare and intractable diseases (NANBYO) in Japan - From the perspective of healthcare provisio

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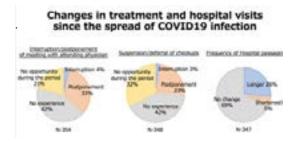
We conducted the following two surveys of patients and families living in Japan with rare/intractable diseases (NANBYO) under the covid-19 outbreak.

- Quantitative study: To clarify the impact of covid-19 on the lives and medical situations of patients and families with NANBYO, the survey was conducted at a point in time by adding some original items to the items in the EURORDIS survey. The survey was conducted between May and October 2020, with 363 valid responses.
- Qualitative study: To analyse narrative data related to covid-19, we asked 110 patients/families to complete an open-ended questionnaire once a month for nine months, from May 2020 to January 2021.

Results of study (1) showed that 90% of NANBYO patients recognized covid-19 as a threat to their own lives. It was "very threatening," especially for patients with renal/urologic, immunologic, and <u>cardiovascular diseases</u>. In addition, 37% of all patients had experienced treatment interruption or postponement. 29% of all respondents had experienced telemedicine (including telephone medical care). Of those,

98% rated the online consultation as helpful. Patients also commented that the ability to provide telemedicine and <u>drug delivery</u> has improved convenience for patients living in remote areas.

This presentation will include a report on the disruption of drug distribution and medical care in Japan because of this outcome and individual cases of patients who were forced to discontinue treatment.



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