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MANAGEMENT OF HEALTH CARE SERVICES TO URBAN POOR: A STUDY OF AHMEDABAD

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Rapid urbanization is happening in all over India. With the rapid urbanization people living in urban areas especially in developing countries, are exposed to the health hazards of low access to healthcare, food insecurity and under-nutrition, polluted living environment, poor water quality, violence and accident injuries. Ahmedabad district in Gujarat state of India is one among the highly urbanized city in the country with more than 8 million people living in urban agglomeration in 2016. It is essential to ensure access to basic life-saving healthcare among the urban poor. The health care services are provided by Ahmedabad Municipal Corporation (AMC). Many health care schemes programs have been designed for the rural population; however, for the urban poor the schemes are not yet fully functional. The umbrella program National Rural Health Mission, was only recently re-coined as National Health Mission to accommodate the services for the urban poor. These efforts carried out for the urban poor are yet to show the results. The major problems in providing services for the urban poor are most of them are living in slums in informal setup, with unaccounted people. Most of these people are migrant workers, who may not have access to the health services provided by the municipal corporation.

Objective: Analyze the management of health care services provided by AMC. Understand how AMC provide services to migrant workers, people without having any proof of stay etc.

Methodology: Secondary data on the services provided to the urban slums will be collected from AMC. To substantiate the results qualitative interviews will be carried out with the people living in slums to understand how effective the health care services are provided to them.

Results: The quantitative data will be analyzed and results will be shared with the AMC.